

## **Company Profile**





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**AL MAJD TRAVEL & TOURS** is a division of the renowned Qatari business group, **STAR Group**, company established in 2017 to meet the ever-increasing demands for customer-centric and high quality travel and tourism services that was generated by the economic boom Qatar is witnessing under the leadership of the Emir, HH Sheikh Hamad Bin Khalifa Al Thani.

AL MAJD TRAVEL & TOURS, since its establishment, continues to provide the discerning traveler with highend travel support services including reservation and ticketing of airline seats between capital Doha and destinations around the world. AL MAJD TRAVEL & TOURS has developed its own network of hotels and other tourism related companies worldwide to provide a one-stop solution for all travelers to and from Qatar. This network provides AL MAJD TRAVEL & TOURS, excellent leverage to offer up-market travel and tourism services at very reasonable prices.

We aim to be recognized as the industry leader for our unique and innovative products and our specialized high quality and value added services. Right from the ticket to auxiliary services, ranging from car hire to hotel accommodation or ground services to holiday insurance or meet-n-assist at the airports to and all inclusive package tour, we are geared to provide it efficiently and timely.

With the latest communication technology to provide the highest level of services, our computerized online system not only provides up to the last minute "best buy" fares but is also capable of reserving the hotel of your choice world- wide 24 hours, 7 days a week.

A solid infrastructure has been built with dedicated and knowledgeable staff to help you get the most of your travel expenditure. Our inbound division has partnered with local suppliers to ensure the best price and quality of service to our clients, the department is fully equipped for arranging fleets of modern luxury vehicles which are used to cater for transfers, sightseeing tours and Desert Safaris. We are capable of controlling every aspect of our client's needs.

We are fully equipped with advanced technology in our front office as well as back office system. We can issue the new generation e ticketing. We can keep the records of all your VIP's and VVIP's, their meal preferences, seat preferences, frequent flyer card details etc in our Customer Relation Management System which enable us to give our corporate easy, effective and accurate service. Not forgetting the market competition and keeping in mind that every client needs "Best Buy" we are here to offer the best possible in the market.



We offer many services to its valued clients range from planning to completion of the journey. Our experienced and trained counselors will provide professional business travel advice and itinerary planning. We are prepared to assist and advise you in every aspect of your travel needs.

Some of our unique services are as follows:

- Best Fares
- Prompt Confirmations
- Extended working Hours
- Delivery of tickets and Documents on time
- Special attention to VIP, VVIP clients
- Effective Customer Relation Management System
- Dedicated Travel Consultant to handle Accounts

## **Office Timings**

**08:30 AM - 23:00 PM** (Saturday - Thursday) on any emergency after office hours you may contact one of our executive or your dedicated travel consultant on Mobile phone 24 / 7 services.

## **Our Contact:**

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